

P. Jean Baker, Esq., Vice President, American Arbitration Association

Ms. Baker oversees operation of AAA's Washington DC office. In that capacity she manages administration of large commercial cases, conducts presentations on a variety of ADR-related topics, assists with the drafting of clauses and with the design and implementation of ADR programs, and serves as a mediator and trainer for AAA. She was a member of a AAA team that drafted the Resolution of Patent Disputes Supplementary Rules in 2006 and revised AAA's Commercial Arbitration Rules in 2013. Ms. Baker is editor of the ABA Section of Litigation ADR Committee's eNewsletter and has authored numerous articles concerning the use of ADR in a variety of contexts. During her +20 year career with AAA she has served as an adjunct professor teaching a variety of ADR courses at Georgetown Law School, Columbus School of Law and Western State College of Law. Her inclusion since 1996 as an ADR Professional in *Who's Who in American Law* highlights her continuing contributions to the practice and theory of Alternative Dispute Resolution.

Ms. Baker received her Juris Doctor degree from California Western School of Law, her Master of Business Administration degree from Northeastern University and her Bachelor of Science degree (summa cum laude) from Wright State University.